



Uptown Music's Gold Star Service Guarantee



When you purchase your musical instruments and equipment from Uptown Music, we guarantee you the best overall value available. Our Gold Star Service Guarantee provides you with:

Follow Up Adjustments

We want your new instrument to play at its best! After it has had a chance to settle in we'll inspect and adjust it to optimum playing specifications. Appointment may be necessary, and some limitations may apply.

Warranty Service Support

Uptown Music is "Service Central" for everything we sell. No driving to repair centers or calling some "800" number; it's all handled right here.

90 Day Used Warranty

90 days parts & labor protection on all used equipment.

Free Loaner Instruments

Free use of a loaner instrument if needed while yours is being serviced. Comparable value loaner instrument, subject to availability.

Free Technical Support

Unlimited phone support and one hour of in-store or on-site technical support is included with your new product or instrument. Extended in-store or on-site technical support is available on an hourly basis.

14 Day Return Privilege

Return any item for any reason within 14 days of purchase for a full refund, exchange or credit. Must be in new condition with all original packaging. Returns without a sales receipt will be issued store credit.

Customer Name

Instrument and Serial Number

Salesperson's Signature

Date



"The Valley's Biggest Little Music Store"

3827 River Rd N

Keizer, OR 97303

503-393-4437

UptownMusicOnline.com

Save \$5 off your next purchase at Uptown Music!

Redeem this coupon to save five dollars off of your next purchase at Uptown Music.

Not valid for rental payments or purchase of lessons or repair services. Coupon is redeemable on your next visit to Uptown Music. Minimum five dollar purchase. Coupon expires 60 days from the above date.