



Uptown Music's Gold Star Service Guarantee



When you purchase your musical instrument from Uptown Music, we guarantee you the best overall value available. Our Gold Star Service Guarantee provides you with:

14 Day Return Privilege

Return any item for any reason within 14 days of purchase for a full refund, exchange or credit. Must be in new condition with all original packaging.

Warranty Service Support

We provide all warranty service and support for every instrument sold at Uptown Music. No driving to service centers or shipping it back to the manufacturer; it's all handled right here.

90 Day Used Warranty

90 days parts and labor protection on used instruments.

Free Loaner Instruments

Free use of a loaner instrument if needed while yours is being serviced. Comparable instrument, subject to availability.

Lifetime Technical Support

Free technical support for as long as you own your instrument. On the phone, in the store or in your home, we're here to help.

Free 30 Day Follow Up

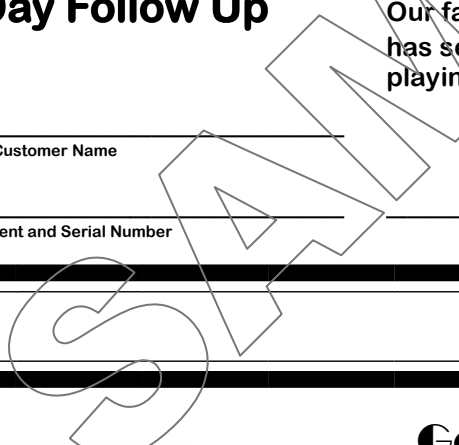
Our famous 30,000 note checkup. After your instrument has settled in we'll inspect and re-adjust it to optimum playing specifications. Appointment may be necessary.

Customer Name

Instrument and Serial Number

Salesperson's Signature

Date



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Keizer, OR 97303
503-393-4437

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Gold Star Guarantee

30 Day Free Inspection Certificate

New instruments commonly go through a "breaking-in" period. After enjoying your new instrument for a month, bring it in to Uptown Music. We'll inspect it, and if necessary, perform the adjustments needed for optimum playability, all at no charge. Appointment may be needed and some limitations may apply. Ask for details.

Customer Name

Technician's Signature

Instrument and Serial Number

Date Serviced